Book Sales Cashier Job Description

(August 2022)

Duties:

- 1. Learn the categories of FOL membership.
- 2. Learn the pricing of books, DVDs, CDs, audio books, etc.
- 3. Check with the Sales Manager(s) of the day for the latest information on any special sales prices or other specific features occurring at that sale which may affect Cashier work.
- 4. Determine membership status of customers at time of purchase. Note upcoming expiration date, if the customer is a member. Promote membership, if not. Make sure any membership sign-up is legible, especially email.
- 5. Calculate the amount of each customer's sale (including checking for and differentiating prices for "better books", children's books, "pocket books"). Apply any membership discount.
- 6. Accept payment in cash, check, or credit or debit card. Accurately calculate and return change, as needed.
- 7. Alert Sale Manager if running low on change (should not be at all frequent).
- 8. Preserve security of the cash box until the next Cashier or Treasurer comes.
- 9. Work full period of shift assigned. If for any reason, unable to work assigned shifts, as much in advance as possible, <u>call (do not rely on email)</u> the Book Sale Scheduler. (Gary Godefroy-Phone: 530-400-3610)

Abilities:

- 1. Able and committed to being prompt and working the full period of assigned shift (generally can be from $2-2\frac{1}{2}$ hours).
- 2. General friendly customer service.
- 3. Able and comfortable counting variable priced items and totaling.
- 4. Able to use an electronic payment program on iPad (iPad and training provided).
- 5. Able to settle minor price/sale rules disputes using good judgment and/or answer general book sale questions.
- 6. Able to manage customer lines and move customers along, as needed.
- 7. Able to focus on task and accuracy.
- 8. Optional/above and beyond: being able to take a last-minute shift, if a crisis occurs...

Reports to: Book Sale Vice President

Thanks for volunteering for the Friends of the Davis Library!!!!
We think you'll enjoy working with us on this valuable community asset.